

parts/items	error code	Problem Description	solution
panel	P001	borken	replace panel
	P002	do not light up	1,reconnect the LVDS ;2,TCON defective ,replace power transistor;3,update software ;4,fix or replace mainboard
	P003		
	P004	Black vertical bars on the screen	COF damage
	P005	Half bright and half black in the vertical direction	FFC cable is not inserted tightly
	P006	Uneven brightness	Light bar burned/The light bar wire is not inserted tightly
	P007	Foreign body, spots	clean display impurities
	P008	detached edge/The border is up	reposition display frame
	P009	Boot into aging mode	1,plug out power cord and plug in again; 2,reconnect LVDS cable 3,Backlight voltage is too high ,change mainboard
	P010	Split Screen/The image exceeds the screen/image blurred/faded colors/blue screen	update software
	P011	stuck at openning logo	update software
	P012	image inverted	update software
remote control	RC01	totally not work	1,Repair contacts to the battery ;2,replace batterries; 3,Change chip; 4,match with wrong remote control;5,fix IR receiver 6,Plug in the IR&KEY cable
	RC02		
	RC03	some bottons not work	update software
	RC04	Wrong instruction	update software
speaker	SD01	no sound	1,check the wire connection; 2,repair mainboard ;3,replace speakers
	SD02	Noise	1,replace speakers ;2,repair mainboard
	SD03	the sound is very low	1,replace speakers ;2,update software
attachments (Manual, remote control, base)	SP01	lack of attachments	attachments supplies
apps	SW01	apps issues	1,update software 2,update applications in the store
channel	CH01	can't receive channels	1,fix tuner 2,factory reset
	CH02	LCN function can't work	1,set LCN function to be on; 2,update software
wifi	W001	wi-fi does not work	1,reconnect wifi 2,Check if there is a WiFi antenna or the WiFi antenna is detached 3,update software
Motherboard port (VGA/AV/HDMI)	MB01	Motherboard port does not work	1,repaiare tv plug 2,update software

P-Panel
 SP-Spare Parts
 MB-MainBoard
 W-Wifi
 CH-channel
 SW-SoftWare
 Speaker/Sound-SD
 RC-Remote Control